

#### JOB DESCRIPTION

JOB TITLE: Production Team Leader

**REPORTS TO:** Supply Chain Manager

LOCATION: Ngauranga, Wellington, New Zealand

**REMUNERATION:** Commensurate with experience in equivalent roles

### **COMPANY OVERVIEW:**

4RF is a New Zealand company designing, manufacturing and supplying high quality wireless radio products deployed in over 130 countries. 4RF's products are used by utilities, oil and gas companies, public safety organisations, transport operators, broadcasters, enterprises as well as fixed and wireless telecoms operators. We have blue chip customers in all of these vertical markets, examples of which include the United Nations, EDF, Chevron and America Móvil.

With 80 staff 4RF is a dynamic company with a flat structure devoid of the politics of larger organisations. As one of the country's leading technology exporters 4RF enjoys significant support from New Zealand Government organisations. We win business based on our superior products, customer service and organisational agility. 4RF is backed by leading growth investor Fortissimo Capital (<a href="https://www.ffcapital.com">www.ffcapital.com</a>).

### **JOB SUMMARY:**

The Production Team Leader is responsible for overseeing the production of 4RF radio products including assembly, test, integration and thermal cycling of modules and final assemblies.

This involves actioning the materials requirement plan outputs, data preparation, personnel management, monitoring the production process and working with the scheduling team to adjust schedules as needed, resolution of material supply issues, and driving process and quality improvement.

The primary focus for the role is to ensure 4RF product is produced on time and to a high quality.

### **ORGANISATION STRUCTURE:**

Reports to: Supply Chain Manager

Direct Reports: Electronic Technicians and Assemblers (11)

Key Relationships: Scheduling Team, Finance, Warehouse Team Leader, Order Processing

Team, R&D

# **KEY RESPONSIBILITES:**

| Key Responsibilities       | Key accountabilities/expectations  |
|----------------------------|--|
| Production                 | <ul> <li>Translating the materials requirement plan into the production pipeline</li> </ul>                                      |
|                            | <ul> <li>Actioning the pipeline to produce product and orders to meet<br/>the business goals</li> </ul>                          |
|                            | <ul> <li>Working with the scheduling team to adjust the plan as required</li> </ul>  |
|                            | Allocation of tasks to staff   |
|                            | Ensuring on-time delivery while understanding risks and costs  |
| Organizational             | Ensuring that staff are trained to the required standards  |
| _                          | <ul> <li>Management of production staff, performance reviews and<br/>salary recommendations</li> </ul>                           |
|                            | <ul> <li>Ensuring that health and safety guidelines are followed</li> </ul>  |
|                            | <ul> <li>Track competencies of staff and provide leadership and<br/>development as required to achieve the objectives</li> </ul> |
| Reporting                  | Maintaining manufacturing inventory accuracy   |
|                            | <ul> <li>Keeping the Sales Coordinators informed of the status of orders</li> </ul>  |
|                            | <ul> <li>Preparation or checking of configuration sheets and order entry<br/>into pipeline order management system</li> </ul>    |
|                            | Lead the weekly pipeline meeting   |
|                            | Inventory transactional operations within the relevant systems   |
| Improvements and           | Ensuring that quality targets are achieved   |
| Quality                    | Continuous improvement in quality, capacity and costs  |
| Relationship<br>Management | <ul> <li>Maintain strong relationships and credibility with peers,<br/>management and staff</li> </ul>                           |
| Hours                      | 7:00am to 3:30pm Monday to Friday with 30 minutes for lunch  |
|                            | <ul> <li>An additional 20 minutes of breaks throughout the day</li> </ul>  |

# **QUALIFICATIONS/EXPERIENCE:**

## **Essential:**

- Recent experience working in the manufacturing environment
- Experience in managing staff and group functions
- Proven relationship management skills
- Attention to detail

# **Highly desirable:**

- Knowledge and understanding of electronic manufacturing processes and techniques
- Knowledge of lean manufacturing processes
- Mechanically minded

## Personal attributes:

- Ability to work with different people across a team effectively
- Excellent communication and interpersonal skills
- Ability to handle complex or difficult situations as appropriate
- "Hands on" attitude